

SIM Card Replacement Authorisation Form



Customer Account Details

| | |
|---|--|
| Account | |
| Name/Company | |
| I.D. Card / Passport Number | |
| Company Reg. No. <i>(for Companies)</i> | |
| Legal Representative <i>(for Companies)</i> | |
| SIM MSISDN | |

Details of the Representative

| | |
|---------------------------------|--|
| Representative name and surname | |
| I.D. Card / Passport Number | |

By virtue of the present letter, I (the Customer), authorise the Representative to request and obtain a SIM Card replacement on my behalf.

The following conditions apply:

1. The Customer (account owner) acknowledges that he/she is aware that his/her Representative shall have access to use the SIM Card and service when this is provided to him/her in accordance with this Authorisation.
2. The Customer (account owner) is in a direct contractual relationship with Melita and thus remains bound and responsible for all obligations, including but not limited to the payment obligations stipulated in the Standard Terms and Conditions and the tariff-specific terms and conditions, irrespective of who made use of the service.
3. The parties agree to indemnify and hold Melita harmless in respect of claims arising related to the SIM Card replacement/unbarring of the service as applicable and shall release Melita from any responsibility connected with these processes.
4. This Letter of Authorisation is only valid for fifteen (15) days from the date of signature.

Customer Signature

Date of this document

A copy of ID cards/passports, Memorandum & Articles of Association/Board Resolution (if applicable) should be attached to this form.

Original IDs/ Passports need to be presented in Retail Outlets

For Office Use - To be filled by the Melita Representative

| | |
|-----------------------|--|
| Melita Representative | |
| Retail Outlet | |