

Account Number	
Name and Surname of Account Holder	
Address	
ID Card / Passport Number	
Contact Number	
Email	

Credit Refund

Credit on Account	
Prepaid Credit	
Prepaid Number	

Refund Type

Bank Transfer	
Cheque	
Cash	

Bank Details [use block letters]

Bank Name	
Beneficiary Bank Account Name	
IBAN Number (EU Countries Only)	
Use Melita's Same IBAN details on Record	
SWIFT Code /Routing Code (EU Countries Only)	

I confirm that the above information is correct to the best of my knowledge.

Signature of Account Holder	
Date	

A copy of your ID card/passport is required. Incorrect/ missing details/documents can delay your bank transfer.

The refund will be processed after all balances are settled, equipment is returned, and the service is disconnected. Amounts under the value of €20 cannot be refunded by cheque. The payment processing charge outlined in the standard terms and conditions will be deducted from the refund amount.

Email us at refunds@melitaltd.com.